

ANNUAL *2022* REPORT

FRANKLIN FIRE DEPARTMENT



COURAGE-HONOR-INTEGRITY

LETTER FROM THE CHIEF

Mayor John Nelson
Members of the Common Council
Members of the Police and Fire Commission
Citizens of Franklin

I am proud to present the Franklin Fire Department's 2022 Annual Report. Each and every member of the Department puts their heart and soul into the service that they provide to the citizens of Franklin and its visitors and other stakeholders. Every member strives to make the department more effective, efficient, responsive, and accountable to Franklin taxpayers; and FFD strives for continuous improvement in all that we do.

As the City of Franklin continues to rapidly grow, so too must FFD adapt and evolve. Call-for-Service (CFS) volume exceeded 5,150 calls in 2022 – a trend in increasing CFS that continues to rapidly accelerate. This represents an increase of over 14% over 2021, and an increase of over 52% over the last decade. Thankfully, Franklin elected officials have seen the value in increasing staffing in 2022 and 2023. This staffing increase, together with paid time off concessions by Franklin Professional Firefighters Local 2760 in the last Bargaining Agreement, along with the extremely robust automatic aid network of Milwaukee County Shared Services (involving all municipal fire departments in Milwaukee County); the Department has been able to maintain response times for initial arriving companies, as well as Effective Response Force (ERF) for larger or more complex incidents.

Increases in calls-for-service for both Fire and Emergency Medical Services (EMS) are primarily driven by residential development. As high-density residential development continues to occur, and as ongoing residential development expands into areas of the city that are not sufficiently served by existing fire station locations, it will be more difficult to maintain response time objectives. Apart from the fact that we continue to get busier, the Franklin Fire Department – like other departments across the state and country – are facing other significant and industry-wide challenges. Examples include employee recruitment, as fewer individuals are entering the hazardous, dirty, and physically and mentally challenging field of Emergency Services. Also, due to lingering supply chain and labor issues, fire apparatus are becoming prohibitively costly; and where it previously took approximately 300 days for delivery, fire apparatus now may take three years or more to construct.

All of these challenging factors bring uncertainty to FFD and to the future of the fire service; however, it is our employees that are the Department's greatest strength and most valuable resource, and I am confident that their creativity, compassion, and determination will allow them to overcome these and all other future challenges. We are professional problem-solvers.

Respectfully Submitted,

Adam J. Remington

Fire Chief

FFD's MISSION & VALUES

MISSION:

The mission of the Franklin Fire Department is *to save lives, prevent harm, and protect property* by providing a skillful, professional, and compassionate response to any emergency. We will strive to keep the community and each other safe. We will act at all times with **Courage**, **Honor**, and **Integrity**.

VISION:

The Franklin Fire Department will be a model for efficient operation and effective response to all emergencies.

- We will work within the community to protect and enhance the lives of our citizens and visitors.
- We will work cooperatively with our partners in other agencies to improve emergency services on a local and regional basis.
- We will employ industry best practices and strive for continuous improvement in all that we do.
- We will lead by example and will be a source of pride and a force for positive change within the community.

STATEMENT OF VALUES:

We value **Respect**. We will at all times display respect for our customers, our peers, and for each other.

We value **Innovation**. We are professional problem-solvers; our creativity and ingenuity are the most important tools that we can wield.

We value **Excellence**, both collectively and individually, and will strive for it in all that we do.

We value **Integrity**. We recognize that our citizens are the reason for our existence, and that the trust the public places in us is hard-earned and easily lost. We will honor that trust by acting at all times with honesty and integrity.

We value **Teamwork** and **Cooperation**. Together we are stronger, smarter, better.

YEAR IN *2022* REVIEW

TOTAL CALLS FOR SERVICE

5,154



TOTAL FIRE CALLS

968

- Fire Alarm/Hazard = 666
- PI Accident = 123
- Service/Other = 179

TOTAL EMS CALLS

4,186

- Transported (ALS) = 1,266
- Transported (BLS) = 1,307
- Patient Refused Transport = 878
- Unit Cancelled = 235
- Transported by Other Means = 67
- Standby/Assist = 31
- Terminated in the Field (DOA) = 52

COMMUNITY RISK REDUCTION



719

People Trained in CPR



140

People Trained in Stop the Bleed



230

People Trained in Extinguisher Use



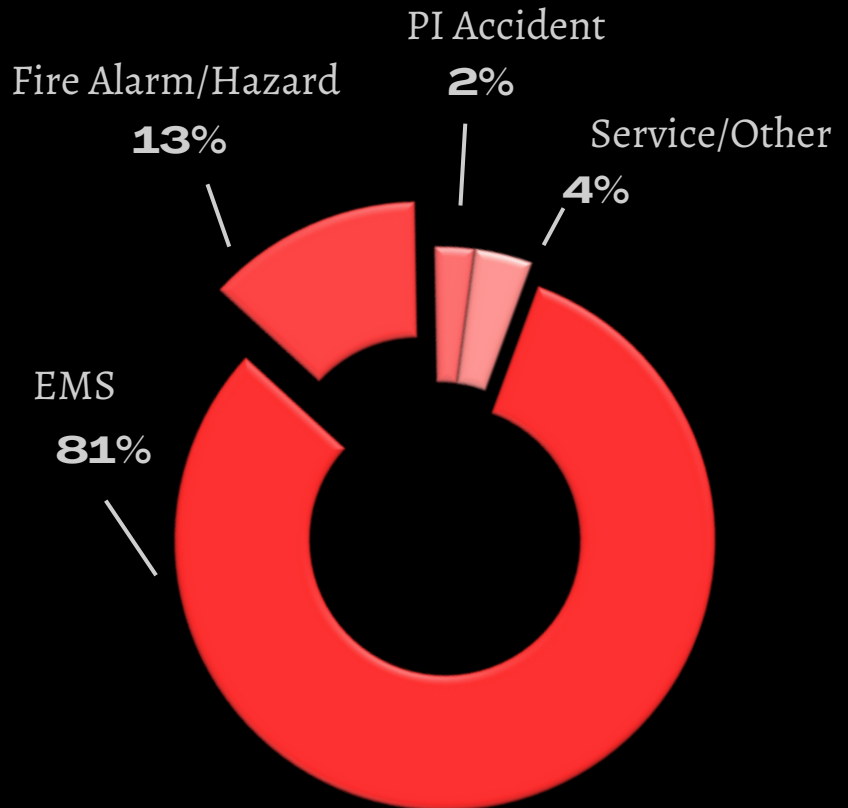
817

Fire Inspections Completed



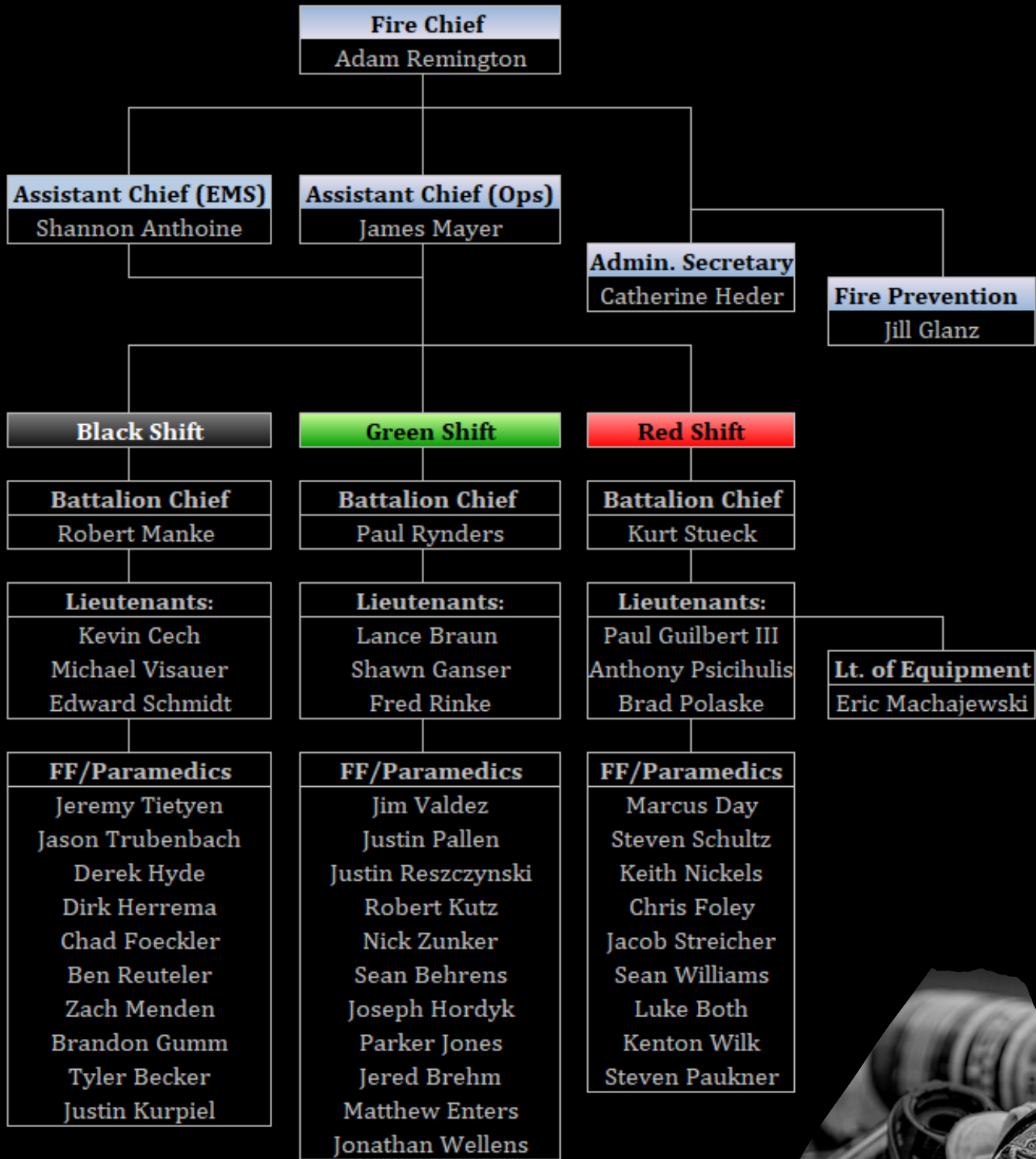
72

New Construction Plans Reviewed



COURAGE-HONOR-INTEGRITY

DEPARTMENT ORGANIZATION



Retirements in 2022

- John Young
- Rich Carlsen
- Andrew Frunceck

FFD IN ACTION



MAYDAY TRAINING: LOST FIREFIGHTER DRILLS

Crews training in a “Lost Firefighter Drill” setup and designed to simulate a situation in which a firefighter becomes separated from their crew due to a collapse, low visibility or other change in conditions inside a burning structure. Each crew member was blind folded and practiced calling a “Mayday” via their radio, locating their hose line and following it out of the structure—all with zero visibility. The crews had to “Read” the couplings to ensure they were going the right way and pass through a low-profile obstruction, simulating a structural collapse.



PARAMEDIC TRAINING

FFD Paramedics completing bi-annual Advanced Cardiac Life Support (ACLS) refresher classes. A program of the American Heart Association, this certification is required of all FFD Paramedics to maintain state licensure along with Basic Life Support and Pediatric Advanced Life Support. ACLS teaches healthcare professionals how to treat patients suffering from acute cardiac emergencies such as rapid or slow heart rates, cardiac arrest and strokes using a variety of lifesaving medications and treatments. Paramedics train at minimum 40 hours a year.



DIVE RESCUE CALL

FFD Dive Rescue Team responded along with the Milwaukee Fire Department Dive Rescue Team to the 9300 Block of S. 13th. Street in Oak Creek for a vehicle that crashed into a retaining pond.



NOTABLE CALL FOR SERVICE

In April FFD crews were called to respond to a structure fire in the 3500 Block of W Crest Ct. The fire originated in the exterior of the home on a rear porch. Occupants were alerted to the fire when smoke detectors inside the home activated. Fire was quickly under control with no injuries report.



ZERO VISIBILITY TRAINING

Firefighters often work in “Zero Visibility” conditions? Even with the technological assistance of thermal imaging cameras- dense smoke, steam and darkness hinder firefighters’ ability to see in a burning structure. Crews train in performing rapid searches in a simulated residential bedroom with their vision completely blacked out. This exercise reinforces verbal communication between crew members and the need to use other senses of touch and hearing to locate potential victims.

NEW WDA UPDATES

Crews saw a new version of the ProPhoenix WDA application on their vehicle iPads. This update will prepare our fleet for “in-field” status changes to reduce radio traffic and increase accuracy in recording turnout and on-scene times..



SURFACE ICE RESCUE

Crews took advantage of weather to practice surface ice rescue techniques. Donning our protective and buoyant “Mustang” Ice Rescue Suits, the FFD members reviewed various methods of approaching and removing victims from the icy water.



RAPID INTERVENTION TEAM TRAINING

The simulator requires the team to move through a very confined area containing several hanging wire obstacles that simulate a ceiling collapse. Because crews are working in an atmosphere that is contaminated with smoke and toxic gasses, the rescuers have to assure that the breathing air supply and mask are not dislodged while moving the incapacitated firefighter.



NEW LUCAS DEVICES

FFD placed three new “LUCAS 3” Automated CPR compression devices in service. FFD is thankful to have these valuable lifesaving tools available to the community!



FRANKLIN FIRE DEPARTMENT IN THE COMMUNITY



Bystander Cardiopulmonary Resuscitation (CPR) is a valuable public resource and life skill that can be taught to all. CPR is a skill that when immediately administered by bystanders, prior to EMS arrival, can double or triple the chances of survival. FFD provides a variety of those CPR classes and in 2022 alone has trained 719 citizens and local business employees.



FFD members visit area elementary schools and daycare facilities to teach students of all ages about fire safety! The students learn about smoke detectors, "Stop Drop and Roll", how to safely escape a house fire, given simulations through the survive alive house, and got a close up look at the protective gear our firefighters wear. We appreciate the partnership of all the schools in helping us to share these important fire safety lessons!

STOP THE BLEED TRAINING

170 Franklin High School students and 450 plus community members were trained in Stop the Bleed since August 2021! This is a life saving nationwide campaign to empower people to act quickly and "Be the help until help arrives". They learned wound packing, placing a tourniquet, and how to manage bleeding using direct pressure.

ASCENSION FAMILY NIGHT

Franklin Fire Department assisted Ascension by giving insight into the world of EMS and health care prevention. Crews gave ambulance tours and demonstrations on how to use the equipment on the ambulance.

NATIONAL NIGHT OUT

"Hands-Only" CPR was taught to many, Children who learned how to escape a house fire with our Survive Alive House, were taught about a meeting spot and received fire helmets and a badge sticker upon completion.

CAREER DAY

FFD is honored to take part in such an event where FFD members introduce students to careers in the Fire and Emergency Medical Services field. Giving them a close look at FFD's equipment, rigs, and experiences.

EXTINGUISHER TRAINING

Since August of 2021, 369 citizens made up of local business employees and public citizens were given this weather dependent training. They learned how to operate a fire extinguisher and to never turn their back to a fire.

FRANKLIN KID'S CAMP - FIREFIGHTER - WATER DAY!

Summer Camp participants receive a one-on-one session with a Chief officer as well as a safety talk. They were given an up-close look at the protective gear firefighters wear while performing their duties, as well as the equipment carried on the engines. Prior to departing, the crew provides a giant sprinkler from the engines deck gun.

FRANKLIN HEALTH & WELLNESS FAIR

Sharing information about our "File for Life", CPR and first aid training programs, as well as demonstrations of our LUCAS device.

