

Locate Your Bill or Pay Your Taxes Online

1. Go to the City website: www.franklinwi.gov
2. On bottom of home page under Quick Links locate and click on:
Property Taxes/Tax Web Portal.
3. Click "Access Franklin's Property Tax Web Portal" on bottom of page- you will need to accept terms of use.
4. Locate the Property Address section (in the middle of the page on the left-hand side) - **Enter your house number only** [hit enter].
5. Select your property from the list that appears at the bottom.
6. Very near the top, select the '**Taxes**' tab.
7. Near the bottom is "**Make an Online Payment**" button [enter].

You will then be on the US Bank website.

Follow the prompts -

An email confirmation of your payment will be sent to you.

Note that this site is NOT mobile-device friendly.

New in 2017:

When you mail your payment, a receipt will only be sent when a self-addressed stamped envelope is provided.

Treasury Hours to accept payment at City Hall

December

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
17 Closed	18 8 am – 5 pm	19 8 am – 5 pm	20 8 am – 5 pm	21 8 am – 5 pm	22 8 am – 5 pm	23 Closed
24 Closed	25 Christmas Closed	26 10:30 - 5 pm	27 8 am – 5 pm	28 8 am – 5 pm	29 8 am – 5 pm	30 Closed
31 Closed	1 – New Years Closed	2 Closed	3 8:30 – 4:30 pm	4 8:30 – 4:30 pm		

Regardless of how payment is made, a receipt is available online, after payment is posted to your account. Follow the above prompts and locate the payment information on the right-hand side of the 'Taxes' tab. All payments you make are listed there.