

Meeting #3 – Gathering Community Feedback

- I. **Welcome and Call to Order**
- II. **Review Patron Profiles from April Meeting (*see attached images*)**
 - a. We created and defined some patron personas and considered how they might use the library.
 - b. Take some time ahead of this next meeting to think about any other categories of patrons that might be important to consider.
- III. **Survey & Community Listening Sessions**
 - a. Collaborative work to identify what we want to learn through these two different methods.
 - i. What do we need more information about?
 - ii. What do want our patrons to tell us about?
 - iii. Which method(s) are best to gather this information?
 - b. Ideas about [surveys from Library Research Services](#) for your review.
 - c. Ideas about [community listening sessions from AARP](#), pages 12-19 for your review.
 - d. Small Group Brainstorm Session / Large Group Sharing
- IV. **Promotion & Participation**
 - a. Promotion strategies for these two feedback methods
 - b. Committee participation for these methods
- V. **Adjourn**