

# FRANKLIN FIRE DEPARTMENT

# ANNUAL



# REPORT

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2023

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# LETTER FROM THE CHIEF

**Mayor John Nelson**  
**Members of the Common Council**  
**Members of the Police and Fire Commission**  
**Citizens of Franklin**



It is with the utmost pride that I present the City of Franklin Fire Department 2023 Annual Report for your review. I assumed the duties of Fire Chief following the retirement of Chief Adam Remington on January 5, 2024. Chief Remington served the department honorably for 29 years and led the department as Chief for over 10 years. Chief Remington was responsible for countless improvements over his tenure, that improved the safety of the citizens of Franklin and the members of the Franklin Fire Department. Likewise, the capable and well-trained members of the Franklin Fire Department are dedicated to providing the highest quality service to the citizens and business members of the community.

Calls for service remained relatively steady in 2023 with 4,863 total calls for emergency medical and fire services. This is just shy of the 5,154 calls that the department responded to in 2022 where a 14% single-year increase was experienced. 2023's slight decrease can be partially attributed to a change in "Shared Services" mutual aid assignments to automatic fire alarms and natural gas emergencies that were enacted countywide, lessening the number of times Franklin units responded to neighboring communities as well as adjustments made to the dispatch "CAD-2-CAD" response areas.

The department's Community Risk Reduction and Public Education programs continued to be very active in the community by providing CPR training to over 783 individuals and presenting the "Stop the Bleed" program to 458 community members! The commitment of our in-house instructors has catapulted the City of Franklin to a leadership position countywide in bystander CPR intervention during sudden cardiac arrests, strengthening the "Chain of Survival" and drastically increasing patient survivability.

2023 was a challenging year for our apparatus fleet. In November 2023, the department's order for a new fire engine was canceled after an unexpected \$111,000 surcharge and a strained relationship with Seagrave Fire Apparatus, Inc. Shortly thereafter, our 2007 KME unit (Engine 113) was pre-maturely retired due to major degradation issues in the frame rails of the vehicle. Going into 2024, the department's command staff and city administration will begin working on proposals for replacement apparatus and the purchasing of a pre-owned unit to employ until the delivery of new apparatus. On a positive note, a new Polaris UTV was outfitted and placed in service for EMS duties at special events and responses to medical-related calls on the city's recreational trails. This UTV was funded entirely by a State of Wisconsin EMS Grant and a donation by the Franklin Lions Club!

Finally, the department presented a study to the Common Council titled: "Analysis and Options for Future Fire and Emergency Medical Services in Southern Franklin". The report outlined our department's current and future challenges related to fire department staffing and response times that must be addressed to ensure our current levels of service keep pace and are not diminished by the continuing development in our community. My staff and I look forward to working with city leaders in creating a realistic, achievable, and sustainable strategic plan to ensure we continue to deliver the highest level of service to the residents of the City of Franklin in the years to come.

Respectfully Submitted,

*James C. Mayer*

Fire Chief

# FRANKLIN FIRE DEPARTMENTS

## MISSION & VALUES



### MISSION:

The mission of the Franklin Fire Department is to save lives, prevent harm, and protect property by providing a skillful, professional, and compassionate response to any emergency. We will strive to keep the community and each other safe. We will act at all times with Courage, Honor, and Integrity.

### VISION:

The Franklin Fire Department will be a model for efficient operation and effective response to all emergencies.

- We will work within the community to protect and enhance the lives of our citizens and visitors.
- We will work cooperatively with our partners in other agencies to improve emergency services on a local and regional basis.
- We will employ industry best practices and strive for continuous improvement in all that we do.
- We will lead by example and will be a source of pride and a force for positive change within the community.

### STATEMENT OF VALUES:

- We value **Respect**. We will at all times display respect for our customers, our peers, and for each other.
- We value **Innovation**. We are professional problem-solvers; our creativity and ingenuity are the most important tools that we can wield.
- We value **Excellence**, both collectively and individually, and will strive for it in all that we do.
- We value **Integrity**. We recognize that our citizens are the reason for our existence, and that the trust the public places in us is hard-earned and easily lost. We will honor that trust by acting at all times with honesty and integrity.
- We value **Teamwork** and **Cooperation**. Together we are stronger, smarter, better.



# FRANKLIN FIRE DEPARTMENT

It is our employees that are the Department's greatest strength and most valuable resource.



## ABOUT THE FFD...

FFD is an all-paramedic department where every member of the department puts their heart and soul into the service that they provide to the 35,785 citizens of Franklin, its visitors, and other stakeholders. Every member strives to make the department more effective, efficient, responsive, and accountable while striving for continuous improvement in all we do.

The FFD serves our growing community with 48 sworn members staffing 3 Engines, 1 Ladder Truck, 3 Paramedic Ambulances, and a Dive Rescue Team while also housing two civilian positions; Administrative Assistant and Community Fire Prevention Specialist.

The FFD not only serves the community through emergency responses but also leads by example with continuous involvement in the community through education and special events. Providing school safety, fire inspections, pre-plans, and community Cardiac Pulmonary Resuscitation (CPR), Automatic External Defibrillation (AED), First Aid, Stop the Bleed, and Extinguisher training to all ages.

## - TOTAL CALLS FOR SERVICE 2023 -

**906** 

TOTAL FIRE CALLS

- **35** BUILDING FIRES
- **107** MOTOR VEHICLE CRASHES
- **31** GAS LEAKS

**3,957** 

TOTAL EMS CALLS

- **2,353** ADVANCED LIFE SUPPORT
- **488** BASIC LIFE SUPPORT
- **118** NON- TRANSPORT

## FIRE PREVENTION & COMMUNITY OUTREACH

**796**

FIRE INSPECTIONS

**783**

PEOPLE TRAINED IN CPR

**89**

CONSTRUCTION PLAN REVIEWS

**458**

PEOPLE TRAINED IN STOP THE BLEED

**COURAGE**

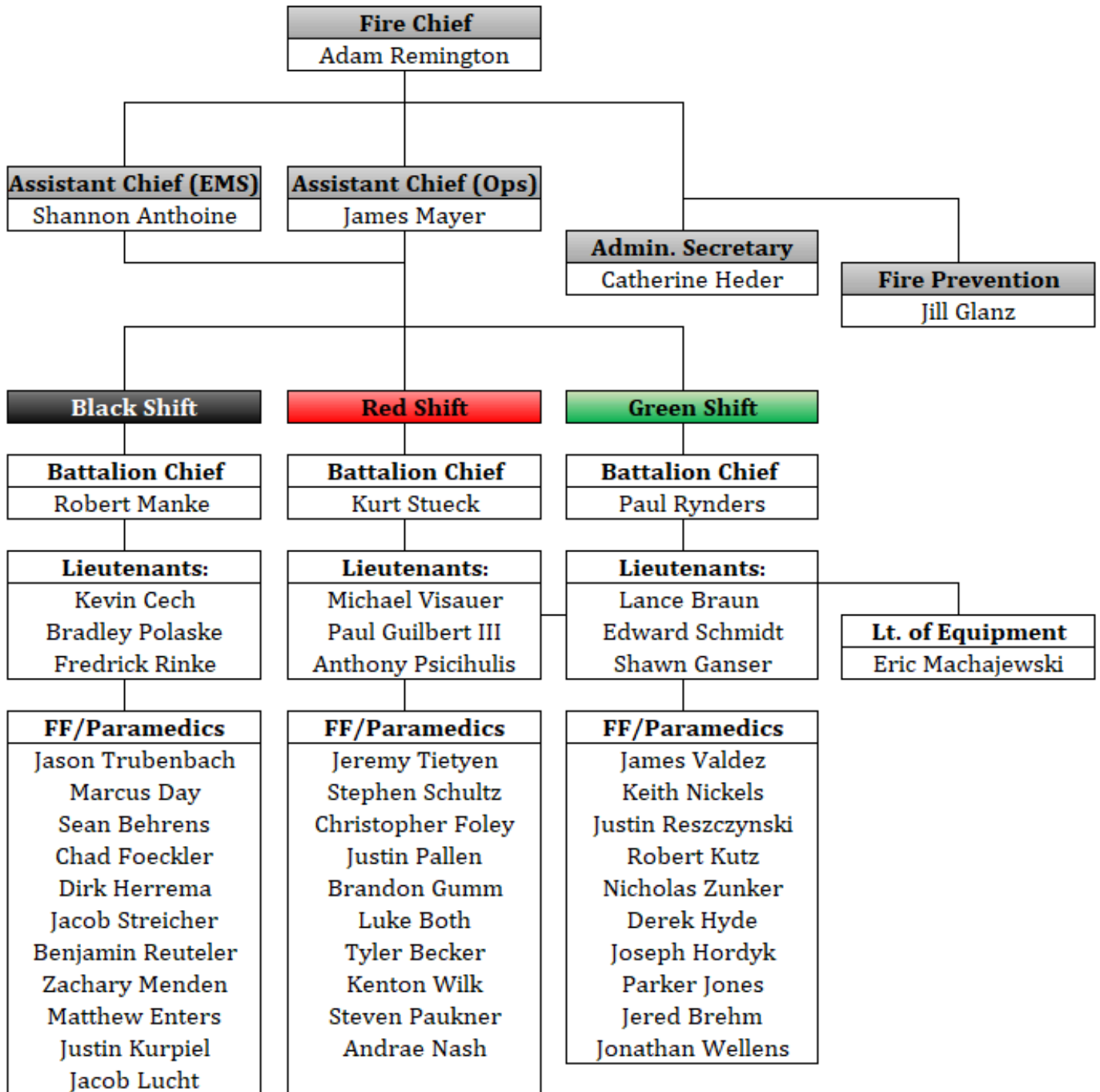
**HONOR**

**INTEGRITY**



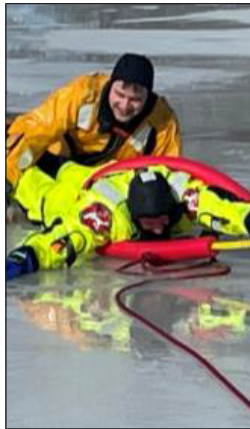
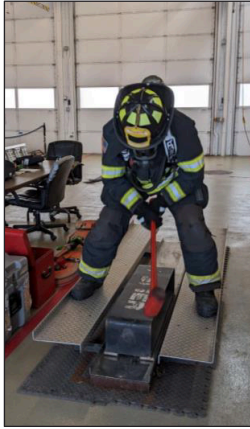
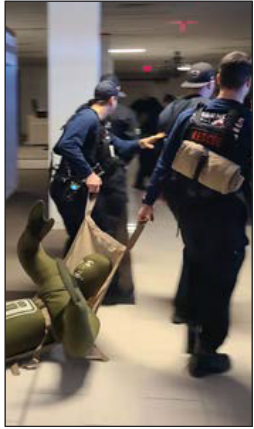
# DEPARTMENT ORGANIZATION

We value respect, innovation, excellence, integrity, teamwork, and collaboration.

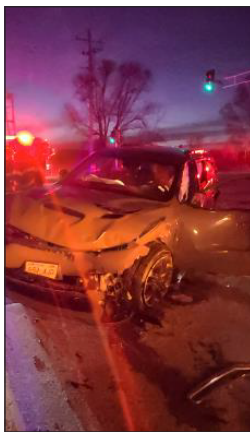


# FFD THROUGHOUT THE YEAR...

Training continuously on their firefighting and paramedic skills all while responding to over 4,800 calls for service.



Training is a key component to keeping our skills sharp while learning new techniques and tactics. Majority of the FFD's training is done in house by our members who take pride in certain areas and become subject matter experts while going to special classes to bring education back with them. The FFD also partners with the Office of Emergency Management (OEM) to get the 70 plus hours of EMS training completed every two years.



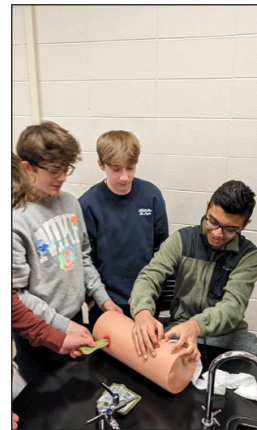
Our members go out in all types of weather conditions whether it is extreme heat, bitter cold, excessive winds, or down pouring rain they lead the way in helping others. The FFD is an all hazardous department that is called upon for fires, dive incidents, natural disasters, medical calls, active threats, motor vehicle crashes, and more. From being involved in Shared Services throughout Milwaukee County to Mutual Aid Box Alarm System (MABAS) we work together to get the job done no matter how big or small.

# FFD IN THE COMMUNITY...

Attending special events, being a part of the community, and working together with other City of Franklin departments, businesses, and citizens.



Although the days continue to get busier at the fire department, our crews are never too busy to get out and involved in the Franklin Community. From Station Tours, Ascension Family Night, National Night Out, Fire Safety Presentations to all ages, School Fire Safety Programs, School Fire Drills, Plan Reviews of new construction projects, Safety Day events with Franklin businesses, Summer Kids Camp Water Days, Career Fairs, and more our FFD members wear many hats and enjoy what they do!



The FFD's dedicated American Heart Association (AHA), Stop the Bleed, and extinguisher instructors are very busy molding citizen lifesavers through a variety of public education classes. They are hard at work preparing Franklin neighbors, students, teachers, city employees and employees of businesses throughout the City of Franklin in CPR, AED, First Aid, Stop the Bleed, and extinguisher training. These people being trained are truly our first, first responders and we thank you for learning these life skills that can help someone when in need.